

AMENDED IN SENATE AUGUST 13, 2013  
AMENDED IN SENATE JUNE 25, 2013  
AMENDED IN ASSEMBLY MAY 13, 2013  
AMENDED IN ASSEMBLY APRIL 29, 2013  
AMENDED IN ASSEMBLY MARCH 19, 2013  
CALIFORNIA LEGISLATURE—2013–14 REGULAR SESSION

**ASSEMBLY BILL**

**No. 791**

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**Introduced by Assembly Member Hagman**

February 21, 2013

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An act to amend Sections 7505.2, 7506.9, 7507.4, 7507.12, and 7508.2 of, and to add Sections 7508.7 and 7508.8 to, the Business and Professions Code, relating to repossessionors.

LEGISLATIVE COUNSEL'S DIGEST

AB 791, as amended, Hagman. Collateral recovery: repossessionors.

(1) Existing law, the Collateral Recovery Act, provides for the licensure and regulation of repossession agencies by the Bureau of Security and Investigative Services under the supervision and control of the Director of Consumer Affairs. Existing law requires an applicant for an initial registration or a reregistration to submit an application to the bureau and include certain personal information in the application that is confidential and is prohibited from being disclosed to the public, except for the registrant's full name, the licensee's name and address, and the registration number. A violation of the act is a crime.

This bill would prohibit, except as otherwise provided by law, a repossession agency from disclosing to the public, without a court order,

the residence address, residence telephone number, cellular telephone number, driver's license number, work schedule, past, present, or future location, or any other personal information of any licensee, registrant, *qualified certificate holder, qualified manager*, employee, or independent contractor that it employs. By creating a new crime, the bill would impose a state-mandated local program.

(2) Existing law declares that nothing in the act prohibits the using or taking of personal effects that are connected, adjoined, or affixed to the collateral through an unbroken sequence, if that use or taking is reasonably necessary to effectuate the recovery in a safe manner or to protect the collateral or personal effects.

The bill would additionally declare that the act does not prohibit the removal of a locking mechanism or security device on the collateral, before, during, or after a repossession.

(3) Existing law allows a licensed repossession agency or its registrants to make demand for payment in lieu of repossession, if the demand is made pursuant to an assignment for repossession. Existing law permits the director to assess an administrative fine for specified violations of the act.

This bill would prohibit a licensed repossession agency or its registrants from making a demand for payment in lieu of repossession. The bill would also prohibit a repossession agency from selling collateral recovered under the provisions of the ~~act and~~ *act*. *The bill* would modify the director's authority to assess administrative fines for specified violations of the ~~act. act and would increase those fines~~. By creating a new crime, the bill would impose a state-mandated local program. The bill would make conforming changes.

The bill would also allow a person affiliated with a repossession agency to wear an oval, shield, round, square, or ~~non-7-point non-7-point~~ badge, cap insignia, or jacket patch if it bears on its face all or a substantial part of the repossession agency's name, the repossession agency license number issued by the Director of Consumer Affairs to that individual or agency, and the word "repossessor." The bill would require all badges, cap insignias, and jacket patches worn by a repossessioner to be a standard design approved by the director and to be clearly visible. The bill would prohibit a repossessioner from wearing a badge on his or her belt ~~or a hanging~~ *and from a* badge around his or her neck. The bill would make these provisions inapplicable to a holder of a temporary registration, as specified. The bill would authorize the director to assess a fine of \$100 for the first violation, ~~\$100~~ *\$175* for

the second violation, and \$250 for each violation thereafter. By creating a new crime, the bill would impose a state-mandated local program.

(4) “Collateral” is defined, for purposes of the act, as any specific vehicle, trailer, boat, recreational vehicle, motor home, appliance, or other property that is subject to a security agreement. Existing law provides, with regard to collateral subject to registration under the Vehicle Code, that a repossession is complete when the reposessor gains entry to the collateral, or when the collateral becomes connected to a tow truck or the reposessor’s tow vehicle.

This bill additionally would declare that repossession is complete when the reposessor moves the entire collateral ~~present, the reposessor pushes the collateral,~~ *present* or the reposessor gains control of the collateral.

(5) The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement.

This bill would provide that no reimbursement is required by this act for a specified reason.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: yes.

*The people of the State of California do enact as follows:*

1 SECTION 1. Section 7505.2 of the Business and Professions  
2 Code is amended to read:

3 7505.2. Nothing in this chapter prohibits the using or taking  
4 of personal effects that are connected, adjoined, or affixed to the  
5 collateral through an unbroken sequence, if that use or taking is  
6 reasonably necessary to effectuate the recovery in a safe manner  
7 or to protect the collateral or personal effects. Nothing in this  
8 chapter prohibits the removal of a locking mechanism or security  
9 device on the collateral, before, during, or after a repossession. No  
10 storage fee shall be charged for the first week on any personal  
11 effects used to effectuate a recovery pursuant to this section. Any  
12 personal effects used or taken pursuant to this section shall be  
13 processed in a reasonably expedient manner pursuant to Sections  
14 7507.9 and 7507.10.

15 SEC. 2. Section 7506.9 of the Business and Professions Code  
16 is amended to read:

1 7506.9. (a) Upon the issuance of the initial registration,  
2 reregistration, or renewal, the chief shall issue to the registrant a  
3 suitable pocket identification card. At the request of the registrant,  
4 the identification card may include a photograph of the registrant.  
5 The photograph shall be of a size prescribed by the bureau. The  
6 card shall contain the name of the licensee with whom the registrant  
7 is registered. The applicant may request to be issued an enhanced  
8 pocket card that shall be composed of durable material and may  
9 incorporate technologically advanced security features. The bureau  
10 may charge a fee sufficient to reimburse the department for costs  
11 for furnishing the enhanced pocket card. The fee charged may not  
12 exceed the actual cost for system development, maintenance, and  
13 processing necessary to provide the service, and may not exceed  
14 six dollars (\$6). If the applicant does not request an enhanced card,  
15 the department shall issue a standard card at no cost to the  
16 applicant.

17 (b) Until the registration certificate is issued or denied, a person  
18 may be assigned to work with a temporary registration on a secure  
19 form prescribed by the chief, and issued by the qualified certificate  
20 holder, for a period not to exceed 120 days from the date the  
21 employment or contract commenced, provided the person signs a  
22 declaration under penalty of perjury that he or she has not been  
23 convicted of a felony or committed any other act constituting  
24 grounds for denial of a registration pursuant to Section 7506.8  
25 (unless he or she declares that the conviction of a felony or the  
26 commission of a specified act or acts occurred prior to the issuance  
27 of a registration by the chief and the conduct was not the cause of  
28 any subsequent suspension or termination of a registration), and  
29 that he or she has read and understands the provisions of this  
30 chapter.

31 (c) The chief shall issue an additional temporary registration  
32 for not less than 60 days nor more than 120 days, if the chief  
33 determines that the investigation of the applicant will take longer  
34 to complete than the initial temporary registration time period.

35 (d) No person shall perform the duties of a registrant for a  
36 licensee unless the person has in his or her possession a valid  
37 repossessor registration card or evidence of a valid temporary  
38 registration or registration renewal as described in subdivision (b)  
39 or (e) of this section or subdivision (c) of Section 7506.10. Every  
40 person, while engaged in any activity for which licensure is

1 required, shall display his or her valid pocket card as provided by  
2 regulation.

3 (e) A person may work as a registrant pending receipt of the  
4 registration card if he or she has been approved by the bureau and  
5 carries on his or her person a hardcopy printout or electronic copy  
6 of the bureau's approval from the bureau's Internet Web site and  
7 a valid picture identification.

8 SEC. 3. Section 7507.4 of the Business and Professions Code  
9 is amended to read:

10 7507.4. A licensed repossession agency or its registrants shall  
11 not make demand for payment in lieu of repossession and shall  
12 not sell collateral recovered under this chapter.

13 SEC. 4. Section 7507.12 of the Business and Professions Code  
14 is amended to read:

15 7507.12. (a) With regard to collateral subject to registration  
16 under the Vehicle Code, a repossession is complete if any of the  
17 following occurs:

18 (1) The reposessor gains entry to the collateral.

19 (2) The collateral becomes connected to a tow truck or the  
20 reposessor's tow vehicle, as those terms are defined in Section  
21 615 of the Vehicle Code.

22 (3) The reposessor moves the entire collateral present.

23 ~~(4) The reposessor pushes the collateral.~~

24 ~~(5)~~

25 (4) The reposessor gains control of the collateral.

26 (b) No person other than the legal owner may direct a  
27 reposessor to release a vehicle without legal authority to do so.

28 SEC. 5. Section 7508.2 of the Business and Professions Code  
29 is amended to read:

30 7508.2. The director may assess administrative fines for any  
31 of the following prohibited acts:

32 (a) Recovering collateral or making any money demand in lieu  
33 thereof, including, but not limited to, collateral registered under  
34 the Vehicle Code, that has been sold under a security agreement  
35 before a signed or telegraphic authorization has been received from  
36 the legal owner, debtor, lienholder, lessor, or repossession agency  
37 acting on behalf of the legal owner, debtor, lienholder, or lessor  
38 of the collateral. A telephonic assignment is acceptable if the legal  
39 owner, debtor, lienholder, lessor, or repossession agency acting  
40 on behalf of the legal owner, debtor, lienholder, or lessor is known

1 to the licensee and a written authorization from the legal owner,  
2 debtor, lienholder, lessor, or repossession agency acting on behalf  
3 of the legal owner, debtor, lienholder, or lessor is received by the  
4 licensee within 10 working days or a request by the licensee for a  
5 written authorization from the legal owner, debtor, lienholder,  
6 lessor, or repossession agency acting on behalf of the legal owner,  
7 debtor, lienholder, or lessor is made in writing within 10 working  
8 days. Referrals of assignments from one licensee to another  
9 licensee are acceptable. The referral of an assignment shall be  
10 made under the same terms and conditions as in the original  
11 assignment. The fine shall be twenty-five dollars (\$25) for each  
12 of the first five violations and one hundred dollars (\$100) for each  
13 violation thereafter, per audit.

14 (b) Using collateral or personal effects, which have been  
15 recovered, for the personal benefit of a licensee, or officer, partner,  
16 manager, registrant, or employee of a licensee. The fine shall be  
17 twenty-five dollars (\$25) for the first violation and one hundred  
18 dollars (\$100) for each violation thereafter. This subdivision does  
19 not apply to personal effects disposed of pursuant to subdivision  
20 (c) of Section 7507.9. Nothing in this subdivision prohibits the  
21 using or taking of personal property connected, adjoined, or affixed  
22 to the collateral through an unbroken sequence if that use or taking  
23 is reasonably necessary to effectuate the recovery in a safe manner  
24 or to protect the collateral or personal effects.

25 (c) Selling collateral recovered under this ~~chapter~~ *chapter*, or  
26 *making a demand for payment in lieu of repossession*. The fine  
27 shall be ~~one hundred dollars (\$100)~~ *two hundred fifty dollars (\$250)*  
28 ~~for the first violation, one hundred dollars (\$100) for the second~~  
29 ~~violation, and five hundred dollars (\$500) violation and one~~  
30 ~~thousand dollars (\$1,000) for each subsequent violation thereafter.~~

31 (d) Unlawfully entering any private building or secured area  
32 without the consent of the owner, or of the person in legal  
33 possession thereof, at the time of repossession. The fine shall be  
34 five hundred dollars (\$500) for each violation.

35 (e) Committing unlawful assault or battery on another person.  
36 The fine shall be five hundred dollars (\$500) for each violation.

37 (f) Falsification or alteration of an inventory. The fine shall be  
38 twenty-five dollars (\$25) for each violation.

39 (g) Soliciting from the legal owner the recovery of specific  
40 collateral registered under the Vehicle Code or under the motor

1 vehicle licensing laws of other states after the collateral has been  
2 seen or located on a public street or on public or private property  
3 without divulging the location of the vehicle. The fine shall be one  
4 hundred dollars (\$100) for the first violation and two hundred fifty  
5 dollars (\$250) for each violation thereafter.

6 SEC. 6. Section 7508.7 is added to the Business and Professions  
7 Code, to read:

8 7508.7. Except as otherwise provided by law, a repossession  
9 agency shall not disclose to the public, without a court order, the  
10 residence address, residence telephone number, cellular telephone  
11 number, driver's license number, work schedule, past, present, or  
12 future location, or any other personal information of any licensee,  
13 registrant, *qualified certificate holder*, *qualified manager*,  
14 employee, or independent contractor that it employs.

15 SEC. 7. Section 7508.8 is added to the Business and Professions  
16 Code, to read:

17 7508.8. (a) Notwithstanding Section 7508.3, an oval, shield,  
18 round, square, or ~~non-seven-point~~ *non-seven-point* badge, cap  
19 insignia, or jacket patch may be worn by a licensee, officer,  
20 director, partner, manager, independent contractor, qualified  
21 certificate holder, qualified manager, or employee of a repossession  
22 agency. If a badge, cap insignia, or jacket patch is worn, it shall  
23 bear on its face all of the following:

24 (1) All or a substantial part of the repossession agency's name.

25 (2) The repossession agency license number issued by the  
26 director to that individual or agency.

27 (3) The word "repossessor."

28 (b) A reposessor shall not wear a badge on his or her belt or a  
29 ~~hanging~~ *hang* a badge around his or her neck.

30 (c) All badges, cap insignias, and jacket patches worn by a  
31 reposessor shall be a standard design approved by the director  
32 and shall be clearly visible.

33 (d) This section shall not apply to a holder of a temporary  
34 registration pursuant to Section 7506.9.

35 (e) The director may assess a fine of one hundred dollars (\$100)  
36 for the first violation, one hundred *seventy-five* dollars ~~(\$100)~~  
37 *(\$175)* for the second violation, and two hundred ~~and~~ fifty dollars  
38 *(\$250)* for each *subsequent* violation ~~thereafter~~.

39 SEC. 8. No reimbursement is required by this act pursuant to  
40 Section 6 of Article XIII B of the California Constitution because

1 the only costs that may be incurred by a local agency or school  
2 district will be incurred because this act creates a new crime or  
3 infraction, eliminates a crime or infraction, or changes the penalty  
4 for a crime or infraction, within the meaning of Section 17556 of  
5 the Government Code, or changes the definition of a crime within  
6 the meaning of Section 6 of Article XIII B of the California  
7 Constitution.

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