

ASSEMBLY BILL

No. 2523

Introduced by Assembly Member Cooley

February 21, 2014

An act to amend Section 11548.5 of, to amend the heading of Chapter 5.6 (commencing with Section 11545) of Part 1 of Division 3 of Title 2 of, and to add Section 11547.5 to, the Government Code, relating to state government.

LEGISLATIVE COUNSEL'S DIGEST

AB 2523, as introduced, Cooley. Department of Technology.

Existing law establishes, until January 1, 2015, the Department of Technology, within the Government Operations Agency, headed by the Director of Technology, who is also known as the State Chief Information Officer. The department is responsible for the approval and oversight of information technology projects by, among other things, consulting with agencies during initial project planning to ensure that project proposals are based on well-defined programmatic needs and consider feasible alternatives to address the identified needs and benefits consistent with statewide strategies, policies, and procedures.

This bill would extend the establishment of the Department of Technology to January 1, 2020, and require the Director of Technology, on or before July 1, 2016, to report recommendations to the Legislature, as specified, on how a team of senior consulting information technology experts could be developed to serve as support for state agencies and senior project team members in state government on information technology projects. This bill would require the director to consider specified factors when making those recommendations. This bill would make legislative findings in this regard.

This bill would make technical, nonsubstantive changes.

Vote: majority. Appropriation: no. Fiscal committee: yes.

State-mandated local program: no.

The people of the State of California do enact as follows:

1 SECTION 1. The Legislature finds and declares all of the
2 following:

3 (a) The state has identified the management of large technology
4 projects as high risk for the last several decades.

5 (b) Large technology projects may take years to develop and,
6 similar to issues with a recent technology project for the
7 Department of Employment Development, the implementation of
8 a project, from conception through implementation, can span
9 multiple gubernatorial administrations and include a change in
10 senior managers, retirements, and career moves that affect the
11 project.

12 (c) To address these issues, the state has steadily worked to
13 improve its organizational and institutional capacity to manage
14 large technology programs. This effort is vital, because at the
15 present time, there over 100 identified information technology
16 projects in progress throughout state government in various phases
17 of progress and completion.

18 (d) An important milestone in this ongoing effort was the July
19 2013 issuance of the California Project Management Methodology
20 Reference Manual completed by the Director of Technology, also
21 known as the State Chief Information Officer. The manual breaks
22 large information technology projects into the phases of initial
23 concept, initiating, planning, executing, and closing. The manual
24 emphasizes that the critical role throughout these phases is with
25 the attendant management duties of monitoring and controlling to
26 ensure the project is advancing in accordance with budget and
27 outcome expectations. The manual highlights the critical role of
28 the project management team, which includes the distinct roles of
29 the executive sponsor, project steering committees, project director
30 and project manager.

31 (e) The difficulty of maintaining continuity among senior project
32 leadership is highlighted by the experience of a recent technology
33 project for the Department of Employment Development, which
34 began under Governor Davis, continued under Governor

1 Schwarzenegger, and is now being implemented under Governor
2 Brown. In addition, testimony before the Assembly Committee on
3 Insurance oversight hearing made clear the project has lost key
4 personnel during the project course to retirement and career
5 transfer.

6 (f) The state would benefit from the development of a senior
7 cadre of information technology consultative expertise in the
8 Department of Technology who can serve as technology advisors
9 to executive sponsors and other senior level persons charged with
10 project implementation throughout state government.

11 SEC. 2. The heading of Chapter 5.6 (commencing with Section
12 11545) of Part 1 of Division 3 of Title 2 of the Government Code
13 is amended to read:

14
15 CHAPTER 5.6. ~~OFFICE OF THE STATE CHIEF INFORMATION~~
16 ~~OFFICER~~ *DEPARTMENT OF TECHNOLOGY*
17

18 SEC. 3. Section 11547.5 is added to the Government Code, to
19 read:

20 11547.5. (a) The Director of Technology shall review the
21 California Project Management Methodology Reference Manual
22 and draft a report, based on the manual, recommending how a team
23 of senior consulting information technology experts could be
24 developed to serve as support for state agencies and senior project
25 team members in state government to support their exercise of
26 leadership, monitoring, control, and direction over information
27 technology projects to minimize risks of those projects being
28 completed improperly and over budget. In drafting the
29 recommendations, the Director of Technology shall also consider
30 how a team of senior consulting advisors can assist senior
31 executives charged with oversight of major information technology
32 projects in terms of the challenges arising from all of the following:

- 33 (1) Governance.
- 34 (2) Development and management of contracts.
- 35 (3) Testing.
- 36 (4) Organizational change management.
- 37 (5) Data conversion and migration.
- 38 (6) Schedule development and management.
- 39 (7) Evaluation and possible pitfalls of seeking value for
40 taxpayers by re-engineering state systems and procedures.

- 1 (8) Risk and issue identification and management.
- 2 (9) Interface identification and management.
- 3 (10) Quality assurance and quality control.
- 4 (11) Requirements definition and management.
- 5 (12) Architecture.
- 6 (13) Roll-out planning and approach.

7 (b) On or before July 1, 2016, the Director of Technology shall
8 transmit the report completed pursuant to subdivision (a) to all
9 legislative committees with jurisdiction over state information
10 technology, including, but not limited to, the Assembly Committee
11 on Accountability and Administrative Review, in compliance with
12 Section 9795.

13 SEC. 4. Section 11548.5 of the Government Code is amended
14 to read:

15 11548.5. This chapter shall remain in effect only until January
16 1, ~~2015~~, 2020, and as of that date is repealed, unless a later enacted
17 statute, that is enacted before January 1, ~~2015~~, 2020, deletes or
18 extends that date.