

AMENDED IN ASSEMBLY MARCH 17, 2016

CALIFORNIA LEGISLATURE—2015–16 REGULAR SESSION

**ASSEMBLY BILL**

**No. 1564**

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**Introduced by Assembly Member Williams**  
**(Coauthor: Assembly Member Brough)**  
**(Coauthor: Senator Hertzberg)**

January 4, 2016

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An act to add Sections 8592.8 and 8592.9 to the Government Code, and to *add Section 2986.1 to, and to repeal Section 2892-of of*, the Public Utilities Code, relating to emergency services.

LEGISLATIVE COUNSEL'S DIGEST

AB 1564, as amended, Williams. Emergency services: wireless 911 calls: routing.

The Public Safety Communication Act of 2002, among other things, requires the Public Safety Radio Strategic Planning Committee to develop and implement a statewide integrated public safety communication system that facilitates interoperability among state public safety departments and other first response agencies and coordinate other shared uses of the public safety spectrum consistent with decisions and regulations of the Federal Communications Commission.

This bill would require that a provider of commercial mobile radio service, as defined, provide access for end users of that service to the local emergency telephone systems described in the Warren-911-Emergency Assistance Act, that "911" be the primary access number for those services, and that user validation not be required. The bill would prohibit a provider of commercial mobile radio service from charging any airtime, access, or similar usage charge for

any “911” call placed from a commercial mobile radio service telecommunications device to a local emergency telephone system. The bill would authorize “911” calls from commercial mobile radio service telecommunications devices to be routed to a public safety answering point other than the Department of the California Highway Patrol (CHP) only if the alternate routing meets specified requirements. The bill would repeal similar provisions regarding wireless “911” calls in the Public Utilities Code.

This bill would require the Office of Emergency Services to require the Public Safety Communications Division to work with wireless carriers to verify that all cell sector routing decisions for wireless “911” calls, made pursuant to these provisions, have been implemented. The bill would also require the Office of Emergency Services to maximize the efficiency of the wireless “911” emergency telephone system and to require the Public Safety Communications Division to work with the CHP *and county coordinators* to determine whether the most efficient routing of wireless “911” calls should be to a local public safety answering point or to a CHP center, using specified criteria, with a comprehensive statewide review and ~~implementation~~ *routing decisionmaking process* to be completed ~~no later than July 1, 2019, annually.~~ After completion of the comprehensive statewide review and ~~implementation, routing decisionmaking process,~~ the bill would authorize specified local entities to submit a written request for a review of a specific cell sector based on specified criteria to the Public Safety Communications Division.

Vote: majority. Appropriation: no. Fiscal committee: yes.  
State-mandated local program: no.

*The people of the State of California do enact as follows:*

1 SECTION 1. Section 8592.8 is added to the Government Code,  
2 to read:  
3 ~~8592.8. (a) A provider of commercial mobile radio service,~~  
4 ~~as defined in Section 216.8 of the Public Utilities Code, shall~~  
5 ~~provide access for end users of that service to the local emergency~~  
6 ~~telephone systems described in the Warren-911-Emergency~~  
7 ~~Assistance Act (Article 6 (commencing with Section 53100) of~~  
8 ~~Chapter 1 of Part 1 of Division 2 of Title 5). “911” shall be the~~  
9 ~~primary access number for those emergency systems. A provider~~  
10 ~~of commercial mobile radio service, in accordance with all~~

1 applicable Federal Communication Commission orders, shall  
2 transmit all “911” calls from technologically compatible  
3 commercial mobile radio service communication devices without  
4 requiring user validation or any similar procedure. A provider of  
5 commercial mobile radio service may not charge any airtime,  
6 access, or similar usage charge for any “911” call placed from a  
7 commercial mobile radio service telecommunications device to a  
8 local emergency telephone system.

9 ~~(b)~~

10 8592.8. A “911” call call, as described in Section 2896.1 of  
11 the Public Utilities Code, from a commercial mobile radio service  
12 telecommunications device may be routed to a public safety  
13 answering point other than the Department of the California  
14 Highway Patrol only if the alternate routing meets all of the  
15 following requirements:

16 ~~(1)~~

17 (a) The “911” call originates from a location other than from a  
18 freeway, as defined in Section 23.5 of the Streets and Highways  
19 Code, under the jurisdiction of the Department of the California  
20 Highway Patrol.

21 ~~(2)~~

22 (b) The alternate routing is economically and technologically  
23 feasible.

24 ~~(3)~~

25 (c) The alternate routing will benefit public safety.

26 ~~(4)~~

27 (d) The Department of the California Highway Patrol, the Office  
28 of Emergency Services, and the current or proposed alternate public  
29 safety answering point, in consultation with the wireless industry  
30 and local law enforcement officials, determine that it is in the best  
31 interest of the public, will provide more effective emergency  
32 service to the public to route “911” calls that do not originate from  
33 a freeway, as defined in Section 23.5 of the Streets and Highways  
34 Code, or any other area in which the Department of the California  
35 Highway Patrol has jurisdiction to respond, to another public safety  
36 answering point, and will result in “911” calls being routed to the  
37 responsible responding jurisdiction that covers the location of the  
38 call origination point.

39 SEC. 2. Section 8592.9 is added to the Government Code, to  
40 read:

1 8592.9. (a) The Office of Emergency Services shall take all  
2 necessary actions to maximize the efficiency of the “911” system.  
3 ~~The~~

4 (b) ~~The~~ office shall require the Public Safety Communications  
5 Division to work with the Department of the California Highway  
6 Patrol ~~and county coordinators~~ to review call data on the routing  
7 of “911” cell phone traffic to assess whether wireless “911” calls  
8 should be routed to a local public safety answering point or a  
9 California Highway Patrol call center in order to determine the  
10 most efficient routing for wireless “911” calls, with a  
11 comprehensive statewide review and ~~implementation being~~  
12 ~~completed no later than July 1, 2019.~~ *routing decisionmaking*  
13 *process, both to be conducted annually.* ~~After~~

14 (c) ~~After~~ completion of the *annual* comprehensive statewide  
15 review and ~~implementation~~, *routing decisionmaking process*, a  
16 local fire, police, sheriff, or emergency medical services agency,  
17 or a local public safety answering point, may submit a written  
18 request for a review of a specific cell sector based on the criteria  
19 specified in Section 8592.8 to the Public Safety Communications  
20 Division within the Office of Emergency Services. ~~The~~

21 (d) ~~The~~ office shall also require its Public Safety  
22 Communications Division to work with the wireless carriers to  
23 verify that all cell sector routing decisions made pursuant to  
24 ~~paragraph (4) of subdivision (b) of Section 8592.8~~ have been  
25 implemented.

26 *SEC. 3. Section 2896.1 is added to the Public Utilities Code,*  
27 *to read:*

28 *2896.1. A provider of commercial mobile radio service, as*  
29 *defined in Section 216.8, shall provide access for end users of that*  
30 *service to the local emergency telephone systems described in the*  
31 *Warren-911-Emergency Assistance Act (Article 6 (commencing*  
32 *with Section 53100) of Chapter 1 of Part 1 of Division 2 of Title*  
33 *5 of the Government Code). “911” shall be the primary access*  
34 *number for those emergency systems. A provider of commercial*  
35 *mobile radio service, in accordance with all applicable Federal*  
36 *Communication Commission orders, shall transmit all “911” calls*  
37 *from technologically compatible commercial mobile radio service*  
38 *communication devices without requiring user validation or any*  
39 *similar procedure. A provider of commercial mobile radio service*  
40 *may not charge any airtime, access, or similar usage charge for*

- 1 *any “911” call placed from a commercial mobile radio service*
- 2 *telecommunications device to a local emergency telephone system.*
- 3 ~~SEC. 3.~~
- 4 *SEC. 4.* Section 2892 of the Public Utilities Code is repealed.

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