## **Senate Joint Resolution**

## No. 25

Introduced by Senator Wieckowski (Coauthors: Senators Jackson and Leno) (Coauthor: Assembly Member Mark Stone)

August 3, 2016

Senate Joint Resolution No. 25—Relative to mandatory arbitration clauses.

## LEGISLATIVE COUNSEL'S DIGEST

SJR 25, as amended, Wieckowski. Arbitration: class actions.

This measure would urge the Consumer Financial Protection Bureau to issue final rules protecting consumers' interests with respect to mandatory arbitration clauses that prohibit class actions.

Fiscal committee: no.

1 WHEREAS, Class actions are the only remedy for consumers

2 who cannot afford to seek redress alone but who can band together

3 to stop illegal practices; and

4 WHEREAS, Contract language that bans consumers from

5 joining class actions prevents consumers from exercising strength

6 in numbers and allows corporations to pilfer small amounts of

7 money from millions of individuals who cannot band together to8 stop that practice; and

9 WHEREAS, Bans against class actions are substantively

10 unconscionable because they are *often* one-sided—only consumers

11 bring claims against corporations through class actions, not the

12 other way around; and deprive consumers of their substantive and

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procedural rights, preventing consumers from bringing claims
 against corporations; and

3 WHEREAS, Bans against class actions are procedurally 4 unconscionable because consumer contracts barring class actions

5 are found in "take-it-or-leave-it" contracts that prohibit consumers

6 from negotiating contract terms, effectively leaving consumers to

roundegonating contract terms, encentively leaving consumers to
choose between access to modern goods and services and access
to justice; and

9 WHEREAS, In the Dodd-Frank Wall Street Reform and 10 Consumer Protection Act of 2010, Congress authorized the Consumer Financial Protection Bureau (the Bureau) to study 11 12 mandatory arbitration clauses in consumer contracts and to issue 13 regulations restricting or prohibiting their use if the Bureau found 14 that such regulations would be in the public interest and protect 15 consumers; and 16 WHEREAS, The Bureau found that nearly all contracts 17 containing mandatory arbitration clauses not only barred consumers

18 from participating in future class action lawsuits, but also specified

19 that any resulting arbitration proceeding could only be conducted

20 on an individual, not a class, basis; and

21 WHEREAS, Accordingly, the Bureau has proposed a rule that 22 would prohibit contracts for financial products or services from

containing mandatory arbitration clauses barring consumers from
 filing or participating in a class action relating to the financial

25 product or service; and

WHEREAS, This proposed rule is based on a finding that mandatory arbitration clauses are being widely used to prevent consumers from seeking relief from legal violations on a class basis and that consumers rarely seek redress as individuals; and

30 WHEREAS, Class actions deter violations from occurring and 31 redress violations of consumers' rights when they do occur; and

WHEREAS, Without class actions, corporations that engage in
 illegal practices will effectively remain unpunished, undeterred,
 and unaccountable; now, therefore, be it

35 *Resolved by the Senate and the Assembly of the State of* 36 *California, jointly,* That the Legislature of the State of California 37 encourages the Bureau to move forward in issuing final rules, 38 either as proposed or in an amended form that even more 39 stringently protects the right of consumers to pursue justice and 40 relief and deters companies from violating the law; and be it further

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- *Resolved,* That the Secretary of the Senate transmit copies of this resolution to the author for appropriate distribution. 1
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