AMENDED IN SENATE MAY 4, 2015 AMENDED IN SENATE APRIL 22, 2015

SENATE BILL

No. 483

Introduced by Senator Beall

February 26, 2015

An act to amend Section 128740 of, and to add Section 1253.7 to, the Health and Safety Code, relating to health care.

LEGISLATIVE COUNSEL'S DIGEST

SB 483, as amended, Beall. General acute care hospitals: observation services.

(1) Existing law establishes the State Department of Public Health and sets forth its powers and duties, including, but not limited to, the licensing and regulation of health facilities, including, but not limited to, general acute care hospitals. A violation of these provisions is a crime.

Existing law authorizes the department to issue a special permit authorizing a health facility to offer one or more special services when specified requirements are met. Existing law requires general acute care hospitals to apply for supplemental services approval and requires the department to, upon issuance and renewal of a license for certain health facilities, separately identify on the license each supplemental service. Existing law requires a hospital to report specified summary financial and utilization data to the Office of Statewide Health Planning and Development (OSHPD) within 45 days of the end of every calendar quarter.

This bill would require a general acute care hospital that provides observation services, as defined, to apply for approval from the department to provide these services as supplemental services. The bill

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would require the department to adopt standards and regulations for a hospital providing observation services as an approved supplemental service under the general acute care hospital's license. The bill would require hospitals to include certain data relating to observation service visits and total observation service gross revenues in the reports filed with OSHPD.

(2) Because a violation of these provisions by a health facility would be a crime, the bill would impose a state-mandated local program.

The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement.

This bill would provide that no reimbursement is required by this act for a specified reason.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: yes.

The people of the State of California do enact as follows:

- 1 SECTION 1. Section 1253.7 is added to the Health and Safety 2 Code, to read:
- 1253.7. (a) (1) For purposes of this chapter, "observation 3 4 services" means outpatient services provided by a general acute 5 care hospital to those patients described in subdivision (e) who have unstable or uncertain conditions potentially serious enough to warrant close observation, but not so serious as to warrant inpatient admission to the hospital. Observation services may 9 include the use of a bed, monitoring by nursing and other staff, and any other services that are reasonable and necessary to safely 10 evaluate a patient's condition or determine the need for a possible 12 inpatient admission to the hospital.
 - (2) For purposes of this chapter, "observation unit" means an area where observation services are provided in a setting outside of an inpatient-unit unit, and that is not part of an emergency department, of a general acute care hospital.
 - (b) Observation services in observation units, as defined in subdivision (a), may be provided for a period of no more than 24
- (c) A general acute care hospital that provides observation 20 21 services in an observation unit shall apply for approval from the

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department, pursuant to subdivision (a) of Section 1253.6, to provide services in an observation unit as a supplemental service.

- (d) The department shall adopt standards and regulations, pursuant to subdivision (a) of Section 1275, for providing observation services in an observation unit as a supplemental service under the general acute care hospital's license.
- (e) Observation services may be ordered by an appropriately licensed practitioner only for any of the following:
- (1) A patient who has received triage services in the emergency department but has not been admitted as an inpatient.
- (2) A patient who has received outpatient surgical services and procedures.
- (3) A patient who has been admitted as an inpatient and is discharged to receive observation services.
- (4) A patient previously seen in a physician's office or outpatient clinic.
- (f) Notwithstanding subdivisions (d) and (e) of Section 1275, observation services provided by the general acute care hospital in an observation unit, including the services provided in a freestanding physical plant, as defined in subdivision (g) of Section 1275, shall comply with the same staffing standards, including, but not limited to, licensed nurse-to-patient ratios, as supplemental emergency services.
- (g) A patient receiving observation services shall receive written notice that his or her care is being provided on an outpatient basis, and that this may impact reimbursement by Medicare, Medi-Cal, or private payers of health care services, or cost-sharing arrangements through his or her health care coverage.
- (h) Observation units shall be marked with signage identifying the area as an outpatient area. The signage shall use the term "outpatient" in the title of the area to clearly indicate to all patients and family members that the observation services provided in the center are not inpatient services.
- (i) Observation services shall be deemed outpatient or ambulatory services that are revenue-producing cost centers associated with hospital-based or satellite service locations that emphasize outpatient care. Identifying an observation unit by a name or term other than that used in this subdivision does not exempt the general acute care hospital from the requirement to obtain approval from the department to provide observation

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services as a distinct supplemental service when observation
services are provided in a setting outside of an inpatient unit of a
general acute care hospital.

- SEC. 2. Section 128740 of the Health and Safety Code is amended to read:
- 5 6 128740. (a) Commencing with the first calendar quarter of 7 1992, the following summary financial and utilization data shall 8 be reported to the office by each hospital within 45 days of the end of every calendar quarter. Adjusted reports reflecting changes 10 as a result of audited financial statements may be filed within four 11 months of the close of the hospital's fiscal or calendar year. The 12 quarterly summary financial and utilization data shall conform to 13 the uniform description of accounts as contained in the Accounting 14 and Reporting Manual for California Hospitals and shall include 15 all of the following:
 - (1) Number of licensed beds.
- 17 (2) Average number of available beds.
- 18 (3) Average number of staffed beds.
- 19 (4) Number of discharges.
- 20 (5) Number of inpatient days.
- 21 (6) Number of outpatient visits, excluding observation service visits.
 - (7) Number of observation service visits and number of hours of services provided.
 - (8) Total operating expenses.
- (9) Total inpatient gross revenues by payer, including Medicare,
 Medi-Cal, county indigent programs, other third parties, and other
 payers.
- 29 (10) Total outpatient gross revenues by payer, including 30 Medicare, Medi-Cal, county indigent programs, other third parties, 31 and other payers.
 - (11) Total observation service gross revenues by payer, including Medicare, Medi-Cal, county indigent programs, other third parties, and other payers.
- 35 (12) Deductions from revenue in total and by component, 36 including the following: Medicare contractual adjustments,
- 37 Medi-Cal contractual adjustments, and county indigent program
- 38 contractual adjustments, other contractual adjustments, bad debts,
- 39 charity care, restricted donations and subsidies for indigents,

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1 support for clinical teaching, teaching allowances, and other 2 deductions.

- (13) Total capital expenditures.
- (14) Total net fixed assets.

- (15) Total number of inpatient days, outpatient visits excluding observation services, observation services, and discharges by payer, including Medicare, Medi-Cal, county indigent programs, other third parties, self-pay, charity, and other payers.
- 9 (16) Total net patient revenues by payer including Medicare, 10 Medi-Cal, county indigent programs, other third parties, and other 11 payers.
 - (17) Other operating revenue.
 - (18) Nonoperating revenue net of nonoperating expenses.
 - (b) Hospitals reporting pursuant to subdivision (d) of Section 128760 may provide the items in paragraphs (8), (9), (10), (12), (16), (17), and (18) of subdivision (a) on a group basis, as described in subdivision (d) of Section 128760.
 - (c) The office shall make available at cost, to any person, a hardcopy of any hospital report made pursuant to this section and in addition to hardcopies shall make available at cost, a computer tape of all reports made pursuant to this section within 105 days of the end of every calendar quarter.
 - (d) The office shall adopt by regulation guidelines for the identification, assessment, and reporting of charity care services. In establishing the guidelines, the office shall consider the principles and practices recommended by professional health care industry accounting associations for differentiating between charity services and bad debts. The office shall further conduct the onsite validations of health facility accounting and reporting procedures and records as are necessary to ensure that reported data are consistent with regulatory guidelines.
 - SEC. 3. No reimbursement is required by this act pursuant to Section 6 of Article XIIIB of the California Constitution because the only costs that may be incurred by a local agency or school district will be incurred because this act creates a new crime or infraction, eliminates a crime or infraction, or changes the penalty for a crime or infraction, within the meaning of Section 17556 of the Government Code, or changes the definition of a crime within

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- 1 the meaning of Section 6 of Article XIIIB of the California
- 2 Constitution.