AMENDED IN ASSEMBLY MAY 18, 1999

CALIFORNIA LEGISLATURE—1999-2000 REGULAR SESSION

ASSEMBLY BILL

No. 1509

Introduced by Assembly Member Machado

February 26, 1999

An act to amend Section Sections 1748.10 and 1748.12 of the Civil Code, relating to credit card issuers.

LEGISLATIVE COUNSEL'S DIGEST

AB 1509, as amended, Machado. Credit cards: marketing information.

Existing law requires a credit card issuer to provide written notice to all persons who are holders of the issuer's credit cards if the issuer discloses marketing information, as defined, concerning a consumer which discloses the consumer's identity to any person, except specified 3rd parties. The notice is required to describe the cardholder's right to prohibit this disclosure. Existing law specifies the methods of satisfying this requirement.

This bill would recast this provision to, among other things, require that a credit card issuer provide the notice before the issuer discloses the information and, if the information is disclosed, at least once per year. The bill would also revise the definition of marketing information, as specified, and exempt communications to a corporate subsidiary or affiliate of the card issuer that are not used for marketing purposes from the disclosure prohibition.

AB 1509 —2—

Vote: majority. Appropriation: no. Fiscal committee: no. State-mandated local program: no.

The people of the State of California do enact as follows:

- SECTION 1. Section 1748.10 of the Civil Code is 1 *amended to read:*
- 3 1748.10. This act shall be known and may be cited as the "Areias-Robbins Credit Card Full Disclosure Act Of 5 1986."
- 6 SEC. 2. Section 1748.12 of the Civil Code is amended 7 to read:
- 8 1748.12. (a) For purposes of this section:

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- 9 (1) "Cardholder" means any consumer to whom a 10 credit card is issued, provided that in cases when more than one credit card has been issued for the same account, 12 all persons holding those credit cards may be treated as a single cardholder. 13
- (2) "Credit card" means any card, plate, coupon book, 15 or other single credit device existing for the purpose of 16 being used from time to time upon presentation to obtain money, property, labor, or services on credit. "Credit card" does not mean any of the following:
- (A) Any single credit device used to obtain telephone 20 property, labor, or services in any transaction under public utility tariffs.
- (B) Any device that may be used to obtain credit 22 pursuant to an electronic fund transfer but only if the credit is obtained under an agreement between a consumer and a financial institution to extend credit when the consumer's asset account is overdrawn or to maintain a specified minimum balance in the consumer's 28 asset account.
- 29 (C) Any key or card key used at an automated 30 dispensing outlet to obtain or purchase petroleum 31 products, as defined in subdivision (c) of Section 13401 of the Business and Professions Code, which will be used primarily for business rather than personal or family 33 purposes.

-3-**AB 1509**

(3) "Marketing information" means the categorization of cardholders compiled by a credit card issuer, based on a cardholder's shopping spending history, or behavioral characteristics derived from account activity which is provided to a marketer of goods or services or a subsidiary or affiliate organization of the company that collects the information for consideration. "Marketing information" does not include aggregate data which does not identify a cardholder 10 based on the cardholder's shopping patterns, spending history, or behavioral characteristics derived account activity or any communications to any person in 12 13 connection with any transfer, processing, 14 collection, chargeback, fraud prevention, credit 15 recovery, or acquisition of or for credit card accounts.

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- (b) At least 60 days prior to the initial disclosure of 17 marketing information concerning a cardholder to any 18 person, the credit card issuer shall provide a written notice to the cardholder that clearly and conspicuously describes the cardholder's right to prohibit the disclosure marketers of goods or services of information concerning the cardholder which discloses the cardholder's identity. The notice shall include a preprinted form in 10-point type by which the cardholder 25 may exercise this right and shall advise the cardholder of a toll-free telephone number that the cardholder may call to exercise this right.
- (c) The requirements of subdivision (b) shall be 29 satisfied by furnishing to the cardholder a preprinted 30 form in 10-point type for the cardholder that clearly and conspicuously describes the cardholder's right to prohibit the disclosure of marketing information and a toll-free telephone number that the cardholder may 34 exercise this right. This initial notice to the cardholder shall be provided (1) on or with the credit application and 36 (2) on or with the credit card when it is delivered to the cardholder. If a credit card issuer decides to disclose marketing information after the initial receipt of the credit card by the cardholder, but prior to the passing of one year from the date of receipt, the issuer shall notify

AB 1509

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the cardholder prior to the initial disclosure of marketing information relating to the cardholder. No notice need be furnished to a cardholder to whom prior notice has been given, as to whom no marketing information will be 5 disclosed, or to whom notice has been given prior to the effective date of this act, which complies with subdivision 7 (b).

- disclosure (d) In addition to the initial pursuant to subdivision (b), on or after January 1, 2000, 10 each credit card issuer who discloses marketing 11 information for consideration shall clearly 12 conspicuously disclose, at least once per calendar year, at 13 intervals of not less than six months nor more than 12 14 months, to every cardholder entitled to receive an annual 15 statement of billings rights pursuant to 12 C.F.R. 226.99 16 (Regulation Z) the cardholder's right to prohibit the 17 future disclosure of marketing information. The notice 18 required by this subdivision and with the delivery of the 19 renewal card may be included on or with any periodic 20 statement and shall include a preprinted form in 10-point 21 type by which the cardholder may exercise this right and shall advise the cardholder of a toll-free telephone number which the cardholder may call to exercise this right.
 - (e) (1) The cardholder's election to prohibit disclosure of marketing information shall be effective only with respect to marketing information disclosed to any party after the card issuer has received processed the cardholder's election pursuant subdivision (b) or (d), not to exceed three working weeks, and shall not apply to communications covered by subdivision (f).
- (2) An election to prohibit disclosure of marketing 34 information, as provided in subdivision (b) or (d), shall terminate upon receipt by the credit card issuer of notice 36 from the cardholder that the cardholder's election under subdivision (b) or (d) is no longer effective.
- (f) The requirements of subdivisions (b) and (d) do 38 not apply to any of the following communications of marketing information by a credit card issuer:

__5__ AB 1509

(1) Communications to any party to, or merchant specified in, the credit card agreement, or to any person whose name appears on the credit card or on whose behalf the credit card is issued.

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- (2) Communications to consumer credit reporting agencies, as defined in subdivision (d) of Section 1785.3.
- (3) Communications to a corporate subsidiary or affiliate of the card issuer that are not used for marketing purposes.
- 10 (4) Communications to a third party when the third 11 party is responsible for conveying information from the 12 card issuer to any of its cardholders.
- 13 (g) If the laws of the United States require disclosure 14 to cardholders regarding the use of personal information, 15 compliance with the federal requirements shall be 16 deemed to be compliance with this section.