AMENDED IN SENATE AUGUST 16, 1999 AMENDED IN ASSEMBLY MAY 18, 1999

CALIFORNIA LEGISLATURE—1999-2000 REGULAR SESSION

ASSEMBLY BILL

No. 1509

Introduced by Assembly Member Machado

February 26, 1999

An act to amend Sections 1748.10 and 1748.12 of the Civil Code, relating to credit card issuers.

LEGISLATIVE COUNSEL'S DIGEST

AB 1509, as amended, Machado. Credit cards: marketing information.

Existing law requires a credit card issuer to provide written notice to all persons who are holders of the issuer's credit cards if the issuer discloses marketing information, as defined, concerning a consumer which discloses the consumer's identity to any person, except specified 3rd parties. The notice is required to describe the cardholder's right to prohibit this disclosure. Existing law specifies the methods of satisfying this requirement.

This bill would recast this provision to, among other things, require that a credit card issuer provide the notice before the issuer discloses the information and, if the information is disclosed, at least once per year, as specified. The bill would also revise the definition of marketing information, as specified, and exempt communications to a corporate

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subsidiary or affiliate of the card issuer that are not used for marketing purposes from the disclosure prohibition.

Vote: majority. Appropriation: no. Fiscal committee: no. State-mandated local program: no.

The people of the State of California do enact as follows:

- SECTION 1. Section 1748.10 of the Civil Code is amended to read:
- 3 1748.10. This act shall be known and may be cited as the "Areias Credit Card Full Disclosure Act Of 1986."
- 5 SEC. 2. Section 1748.12 of the Civil Code is amended 6 to read:
 - 1748.12. (a) For purposes of this section:
- (1) "Cardholder" means any consumer to whom a 8 9 credit card is issued, provided that in cases when more 10 than one credit card has been issued for the same account, all persons holding those credit cards may be treated as 12 a single cardholder.
- (2) "Credit card" means any card, plate, coupon book, 14 or other single credit device existing for the purpose of 15 being used from time to time upon presentation to obtain 16 money, property, labor, or services on credit. "Credit card" does not mean any of the following:
- (A) Any single credit device used to obtain telephone property, labor, or services in any transaction under 19 20 public utility tariffs.
- (B) Any device that may be used to obtain credit 22 pursuant to an electronic fund transfer but only if the 23 credit is obtained under agreement between a an 24 consumer and a financial institution to extend credit 25 when the consumer's asset account is overdrawn or to 26 maintain a specified minimum balance in the consumer's asset account.
- 28 (C) Any key or card key used at an automated outlet to obtain or purchase 29 dispensing petroleum products, as defined in subdivision (c) of Section 13401 of the Business and Professions Code, which will be used primarily for business rather than personal or family 33 purposes.

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(3) "Marketing information" means categorization of cardholders compiled by a credit card issuer, based on a cardholder's shopping spending history, or behavioral characteristics derived from account activity which is provided to a marketer of goods or services or a subsidiary or affiliate organization of the company that collects the information for consideration. "Marketing information" does not include aggregate data which does not identify a cardholder 10 based on the cardholder's shopping patterns, spending history, or behavioral characteristics derived account activity or any communications to any person in 13 connection with any transfer, processing, 14 collection, chargeback, fraud prevention, credit card 15 recovery, or acquisition of or for credit card accounts.

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- (b) At least 60 days prior to the initial disclosure of 17 marketing information concerning a cardholder to any 18 person, the credit card issuer shall provide a written notice to the cardholder that clearly and conspicuously 20 describes the cardholder's right to prohibit the disclosure 21 to marketers of goods or services of marketing of marketing information concerning the cardholder which discloses the cardholder's identity. The notice shall 24 include a preprinted form in 10-point type by which the 25 cardholder may exercise this right and shall advise the cardholder of be in 10-point type and shall advise the cardholder of a toll-free telephone number that the cardholder may call to exercise this right. For credit cards 29 issued before April 1, 2000, no notice need be furnished 30 to a cardholder as to whom marketing information will not be disclosed or to whom notice has been given prior to April 1, 2000, that was in accordance with the then-existing law.
- (e) The requirements of subdivision (b) shall be 35 satisfied by furnishing to the cardholder a preprinted 36 form in 10-point type for the eardholder that clearly and conspicuously describes the cardholder's right to prohibit 38 the disclosure of marketing information and a toll-free telephone number that the eardholder may call to exercise this right. This initial notice to the cardholder

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shall be provided (1) on or with the credit application and (2) on or with the credit card when it is delivered to the eardholder. If a credit card issuer decides to disclose 4 marketing information after the initial receipt of the 5 eredit eard by the eardholder, but prior to the passing of one year from the date of receipt, the issuer shall notify 6 the cardholder prior to the initial disclosure of marketing information relating to the cardholder. No notice need be furnished to a cardholder to whom prior notice has been given, as to whom no marketing information will be 10 disclosed, or to whom notice has been given prior to the 12 effective date of this act, which complies with subdivision 13

- (d) In addition to the initial disclosure required 15 pursuant to subdivision (b), on or after January 1, 2000,
- (c) For all new credit cards issued on or after April 1, 17 2000, the written notice described in subdivision (b) shall 18 be furnished to the cardholder on the form containing the new credit card when the credit card is delivered to the cardholder. For credit cards issued prior to April 1, 2000, which written notice is required pursuant to subdivision (b), the written notice shall be furnished to 23 the cardholder on a preprinted form on or before 24 December 31, 2000.
- (d) On or after January 1, 2001, each credit card issuer 26 who discloses marketing information for consideration shall clearly and conspicuously disclose, at least once per calendar year, at intervals of not less than six months nor more than 12 16 months, provided that the end of the 30 16-month interval falls within the next calendar year from date the prior notice was received to every cardholder entitled to receive an annual statement of billings rights pursuant to 12 C.F.R. 226.99 34 (Regulation Z) the cardholder's right to prohibit the 35 future disclosure of marketing information. The notice 36 required by this subdivision—and with the delivery of the 37 renewal eard may be included on or with any periodic statement or with the delivery of the renewal card and shall include a preprinted form in 10-point type by which the cardholder may exercise this right and shall advise the

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cardholder of a toll-free telephone number which the cardholder may call to exercise this right.

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- (e) (1) The cardholder's election prohibit to disclosure of marketing information shall be effective only with respect to marketing information that is disclosed to any party beginning 30 days after the card issuer has received and processed, at the designated address on the form containing the new credit card or on the preprinted form, the cardholder's election pursuant 10 to subdivision (b) or (d), not to exceed three working weeks, and shall not apply to communications covered by subdivision (f). subdivisions (b) and (c) or subdivision 12 13 (d). This does not apply to the disclosure of marketing 14 information prior to the cardholder's notification to the credit card issuer of the cardholder's election. 15
- (2) An election to prohibit disclosure of marketing information, provided in subdivision (b) or 18 subdivisions (b) and (c) or subdivision (d), shall terminate upon receipt by the credit card issuer of notice from the cardholder that the cardholder's election under subdivision (b) or subdivisions (b) and (c) or subdivision (d) is no longer effective.
- (f) The requirements of subdivisions (b) and (d) this 24 section do not apply to any of the following communications of marketing information by a credit card issuer:
 - (1) Communications to any party to, or merchant specified in, the credit card agreement, or to any person whose name appears on the credit card or on whose behalf the credit card is issued.
 - (2) Communications consumer to agencies, as defined in subdivision (d) of Section 1785.3.
 - (3) Communications to a corporate subsidiary affiliate of the card issuer that are not used for marketing purposes.
- (4) Communications to a third party when the third 36 party is responsible for conveying information from the 37 card issuer to any of its cardholders. 38
- (g) If the laws of the United States require disclosure 39 to cardholders regarding the use of personal information,

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- 1 compliance with the federal requirements shall be 2 deemed to be compliance with this section.