AMENDED IN SENATE AUGUST 31, 1999 AMENDED IN SENATE AUGUST 16, 1999 AMENDED IN ASSEMBLY MAY 18, 1999

CALIFORNIA LEGISLATURE-1999-2000 REGULAR SESSION

## **ASSEMBLY BILL**

No. 1509

## **Introduced by Assembly Member Machado**

February 26, 1999

An act to amend Sections 1748.10 and 1748.12 of Section 1748.10 of, and to amend, repeal, and add Section 1748.12 of, the Civil Code, relating to credit card issuers.

## LEGISLATIVE COUNSEL'S DIGEST

AB 1509, as amended, Machado. Credit cards: marketing information.

Existing law requires a credit card issuer to provide written notice to all persons who are holders of the issuer's credit cards if the issuer discloses marketing information, as defined, concerning a consumer which discloses the consumer's identity to any person, except specified 3rd parties. The notice is required to describe the cardholder's right to prohibit this disclosure. Existing law specifies the methods of satisfying this requirement.

This bill would, *operative April 1, 2000*, recast this provision to, among other things, require that a credit card issuer provide the notice before the issuer discloses the information and, if the information is disclosed, at least once per year, as specified. The bill would also revise the definition of

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specified, marketing information, as and exempt communications to a corporate subsidiary or affiliate of the card issuer that are not used for marketing purposes from the disclosure prohibition, except as specified.

Vote: majority. Appropriation: no. Fiscal committee: no. State-mandated local program: no.

The people of the State of California do enact as follows:

- SECTION 1. Section 1748.10 of the Civil Code is 1 2 amended to read:
- 3 1748.10. This act shall be known and may be cited as the "Areias Credit Card Full Disclosure Act Of 1986." 4
- 5 SEC. 2. Section 1748.12 of the Civil Code is amended 6 to read:
  - 1748.12. (a) For purposes of this section:
- (1) "Cardholder" means any consumer to whom a eredit card is issued, provided that in cases when more 10 than one credit card has been issued for the same account, all persons holding those credit cards may be treated as a single cardholder.
- (2) "Credit card" means any card, plate, coupon book, 14 or other single credit device existing for the purpose of being used from time to time upon presentation to obtain money, property, labor, or services on credit. "Credit card" does not mean any of the following:
  - (A) Any single credit device used to obtain telephone property, labor, or services in any transaction under public utility tariffs.
- (B) Any device that may be used to obtain credit pursuant to an electronic fund transfer but only if the eredit is obtained under an agreement between a consumer and a financial institution to extend credit 25 when the consumer's asset account is overdrawn or to 26 maintain a specified minimum balance in the consumer's asset account.
- 28 (C) Any key or card key used at an automated dispensing outlet to obtain or purchase petroleum products, as defined in subdivision (e) of Section 13401 of the Business and Professions Code, which will be used

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primarily for business rather than personal or family purposes.

- (3) "Marketing information" means the categorization of cardholders compiled by a credit card issuer, based on a cardholder's shopping patterns, spending history, or behavioral characteristics derived from account activity which is provided to a marketer of goods or services or a subsidiary or affiliate organization of the company that collects the information for consideration. "Marketing information" does not include aggregate data which does not identify a cardholder based on the cardholder's shopping patterns, spending history, or behavioral characteristics derived from account activity or any communications to any person in connection with any transfer, processing, billing, collection, chargeback, fraud prevention, credit card recovery, or acquisition of or for credit card accounts.
- (b) At least 60 days prior to the initial disclosure of marketing information concerning a cardholder to any person, the credit card issuer shall provide a written notice to the cardholder that clearly and conspicuously describes the cardholder's right to prohibit the disclosure of marketing information concerning the cardholder which discloses the cardholder's identity. The notice shall be in 10-point type and shall advise the cardholder of a toll-free telephone number that the cardholder may call to exercise this right. For credit cards issued before April 1, 2000, no notice need be furnished to a cardholder as to whom marketing information will not be disclosed or to whom notice has been given prior to April 1, 2000, that was in accordance with the then existing law.
- (c) For all new credit cards issued on or after April 1, 2000, the written notice described in subdivision (b) shall be furnished to the cardholder on the form containing the new credit card when the credit card is delivered to the cardholder. For credit cards issued prior to April 1, 2000, for which written notice is required pursuant to subdivision (b), the written notice shall be furnished to the cardholder on a preprinted form on or before December 31, 2000.

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(d) On or after January 1, 2001, each credit card issuer who discloses marketing information for consideration shall clearly and conspicuously disclose, at least once per calendar year, at intervals of not less than six months nor more than 16 months, provided that the end of the 16-month interval falls within the next calendar year from the date the prior notice was received to every eardholder entitled to receive an annual statement of billings rights pursuant to 12 C.F.R. 226.9 (Regulation Z) the cardholder's right to prohibit the future disclosure of marketing information. The notice required by this subdivision may be included on or with any periodic statement or with the delivery of the renewal card and shall include a preprinted form in 10-point type by which the cardholder may exercise this right and shall advise the eardholder of a toll-free telephone number which the eardholder may call to exercise this right.

- (e) (1) The cardholder's election to prohibit disclosure of marketing information shall be effective only with respect to marketing information that is disclosed to any party beginning 30 days after the eard issuer has received, at the designated address on the form containing the new credit card or on the preprinted form, the cardholder's election pursuant to subdivisions (b) and (c) or subdivision (d). This does not apply to the disclosure of marketing information prior to the cardholder's notification to the credit card issuer of the eardholder's election.
- (2) An election to prohibit disclosure of marketing information, as provided in subdivisions (b) and (c) or subdivision (d), shall terminate upon receipt by the credit card issuer of notice from the cardholder that the cardholder's election under subdivisions (b) and (c) or subdivision (d) is no longer effective.
- 35 (f) The requirements of this section do not apply to 36 any of the following communications of marketing 37 information by a credit card issuer:
  - (1) Communications to any party to, or merchant specified in, the credit card agreement, or to any person

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whose name appears on the credit card or on whose behalf the credit card is issued.

- (2) Communications to consumer credit reporting agencies, as defined in subdivision (d) of Section 1785.3.
- (3) Communications to a corporate subsidiary or affiliate of the card issuer that are not used for marketing purposes.
- (4) Communications to a third party when the third party is responsible for conveying information from the 10 card issuer to any of its cardholders.
  - (g) If the laws of the United States require disclosure to cardholders regarding the use of personal information, compliance with the federal requirements shall be deemed to be compliance with this section.
- SEC. 2. Section 1748.12 of the Civil Code is amended 15 16 to read:
  - 1748.12. (a) For purposes of this section:

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- (1) "Cardholder" means any consumer to whom a credit card is issued, provided that in cases when more than one credit card has been issued for the same account, all persons holding those credit cards may be treated as a single cardholder.
- (2) "Credit card" means any card, plate, coupon book, 24 or other single credit device existing for the purpose of being used from time to time upon presentation to obtain money, property, labor, or services on credit. "Credit card" does not mean any of the following:
- (A) Any single credit device used to obtain telephone 29 property, labor, or services in any transaction under public utility tariffs.
- (B) Any device that may be used to obtain credit 32 pursuant to an electronic fund transfer but only if the 33 credit is obtained under an agreement between 34 consumer and a financial institution to extend credit when the consumer's asset account is overdrawn or to 36 maintain a specified minimum balance in the consumer's asset account.
- 38 (C) Any key or card key used at an automated dispensing outlet to obtain or purchase products, as defined in subdivision (c) of Section 13401 of

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the Business and Professions Code, which will be used primarily for business rather than personal or family 3 purposes.

- (3) "Marketing information" means the 5 categorization of cardholders compiled by a credit card issuer, based on a cardholder's shopping spending history, or behavioral characteristics derived from account activity which is provided to a marketer of goods for consideration. "Marketing information" does 10 not include aggregate data which does not identify a cardholder based on the cardholder's shopping patterns, 12 spending history, or behavioral characteristics derived 13 from account activity or any communications to any 14 person in connection with any transfer, processing, billing, collection, chargeback, fraud prevention, credit 16 card recovery, or acquisition of or for credit card accounts.
- (b) If the credit card issuer discloses marketing 19 information concerning a cardholder to any person, the 20 credit card issuer shall provide a written notice to the 21 cardholder that clearly and conspicuously describes the cardholder's right to prohibit the disclosure to marketers 23 of goods of marketing information concerning 24 cardholder which discloses the cardholder's identity. The notice shall include either a preprinted form by which the cardholder may exercise this right or shall advise the cardholder of a toll-free telephone number which the cardholder may call to exercise this right.
- (c) The requirements of subdivision (b) may 30 satisfied by furnishing the notice to the cardholder (1) on or with the credit application, (2) with the credit card when it is delivered to the cardholder, or (3) in any manner and at any time, provided that it is furnished 34 prior to the disclosure of marketing information relating 35 to the cardholder. No notice need be furnished to a 36 cardholder to whom prior notice has been given, as to whom no marketing information will be disclosed, or to whom notice has been given prior to the effective date of this act which complies with the provisions of subdivision 40 (b).

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(d) An election to prohibit disclosure of marketing information, as provided in subdivision terminate upon receipt by the credit card issuer of notice from the cardholder that the cardholder's election under subdivision (b) is no longer effective.

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- (e) The requirements of subdivisions (b) and (c) do not apply to any of the following communications of marketing information by a credit card issuer:
- (1) Communications to any party to, or merchant 10 specified in, the credit card agreement, or to any person whose name appears on the credit card or on whose behalf the credit card is issued.
  - (2) Communications to consumer credit reporting agencies, as defined in subdivision (d) of Section 1785.3.
- (3) Communications to a corporate subsidiary 16 affiliate of the card issuer.
- (4) Communications to a third party when the third 18 party is responsible for conveying information from the card issuer to any of its cardholders.
- (f) If the laws of the United States require disclosure 21 to cardholders regarding the use of personal information, compliance with the federal requirements deemed to be compliance with this section.
  - (g) This section shall become operative on July 1, 1994.
  - (h) This section shall become inoperative on April 1, 2000, and as of January 1, 2001, is repealed under a later enacted statute, that is enacted before January 1, 2001, deletes or extends that date.
- SEC. 3. Section 1748.12 is added to the Civil Code, to 30 *read*:
  - 1748.12. (a) For purposes of this section:
- (1) "Cardholder" means any consumer to whom a credit card is issued, provided that in cases when more 34 than one credit card has been issued for the same account, all persons holding those credit cards may be treated as 36 a single cardholder.
- (2) "Credit card" means any card, plate, coupon book, 37 38 or other single credit device existing for the purpose of being used from time to time upon presentation to obtain

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1 money, property, labor, or services on credit. "Credit card" does not mean any of the following:

- (A) Any single credit device used to obtain telephone 4 property, labor, or services in any transaction under public utility tariffs.
- (B) Any device that may be used to obtain credit 7 pursuant to an electronic fund transfer but only if the 8 credit is obtained under an agreement between a 9 consumer and a financial institution to extend credit 10 when the consumer's asset account is overdrawn or to 11 maintain a specified minimum balance in the consumer's asset account.
- (C) Any key or card key used at an automated 14 dispensing outlet to obtain or purchase petroleum 15 products, as defined in subdivision (c) of Section 13401 of 16 the Business and Professions Code, which will be used 17 primarily for business rather than personal or family 18 purposes.
- information" (3) "Marketing means 20 categorization of cardholders compiled by a credit card 21 issuer, based on a cardholder's shopping patterns, 22 spending history, or behavioral characteristics derived 23 from account activity which is provided to a marketer of 24 goods or services or a subsidiary or affiliate organization 25 of the company that collects the information for 26 consideration. "Marketing information" does not include 27 aggregate data which does not identify a cardholder 28 based on the cardholder's shopping patterns, spending 29 history, or behavioral characteristics derived from 30 account activity or any communications to any person in 31 connection with any transfer, processing, chargeback, fraud prevention, credit card 32 collection. 33 recovery, or acquisition of or for credit card accounts.
- (b) If the credit card issuer discloses marketing 34 35 information concerning a cardholder to any person, the 36 credit card issuer shall provide a written notice to the 37 cardholder that clearly and conspicuously describes the 38 cardholder's right to prohibit the disclosure of marketing information concerning the cardholder which discloses 40 the cardholder's identity. The notice shall be in 10-point

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1 type and shall advise the cardholder of their ability to 2 respond either by completing a preprinted form or a 3 toll-free telephone number that the cardholder may call 4 to exercise this right.

(c) The requirements of subdivision (b) 6 *satisfied by furnishing the notice to the cardholder:* 

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- (1) At least 60 days prior to the initial disclosure of marketing information concerning the cardholder by the 9 credit card issuer.
- (2) For all new credit cards issued on or after April 1, 10 2000, on the form containing the new credit card when 12 the credit card is delivered to the cardholder.
- (3) At least once per calendar year, to every 14 cardholder entitled to receive an annual statement of 15 billings rights pursuant to 12 C.F.R. 226.9 (Regulation Z). 16 The notice required by this paragraph may be included on or with any periodic statement or with the delivery of 18 the renewal card.
- (d) (1) The election 19 cardholder's to prohibit 20 disclosure of marketing information shall be effective 21 only with respect to marketing information that is 22 disclosed to any party beginning 30 days after the credit 23 card issuer has received, at the designated address on the 24 form containing the new credit card or on the preprinted 25 form, or by telephone, the cardholder's election to 26 prohibit disclosure. This does not apply to the disclosure 27 of marketing information prior to the cardholder's 28 notification to the credit card issuer of the cardholder's election.
- 30 (2) An election to prohibit disclosure of marketing 31 information shall terminate upon receipt by the credit card issuer of notice from the cardholder that the cardholder's election to prohibit disclosure is no longer 34 effective.
- 35 (e) The requirements of this section do not apply to 36 any of the following communications of marketing information by a credit card issuer: 37
- (1) Communications to any party to, or merchant 38 specified in, the credit card agreement, or to any person

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1 whose name appears on the credit card or on whose behalf the credit card is issued.

- (2) Communications to consumer credit reporting agencies, as defined in subdivision (d) of Section 1785.3.
- (3) To the extent that the Fair Credit Reporting Act 6 preempts the requirements of this section as to 7 communication by a credit card issuer to a corporate 8 subsidiary or affiliate, the credit card issuer may 9 communicate information about a cardholder to a 10 corporate subsidiary or affiliate to the extent and in the 11 manner permitted under that act.
- (4) Communications to a third party when the third 13 party is responsible for conveying information from the 14 card issuer to any of its cardholders.
- (f) If the laws of the United States require disclosure 16 to cardholders regarding the use of personal information, compliance with the federal requirements shall be 18 deemed to be compliance with this section.
- (g) This section shall become operative on April 1, 20 2000.