

AMENDED IN ASSEMBLY JUNE 1, 2011

CALIFORNIA LEGISLATURE—2011–12 REGULAR SESSION

ASSEMBLY BILL

No. 770

Introduced by Assembly Member Torres

February 17, 2011

An act to amend Sections 53114.2, 53115.1, and 53115.2 of the Government Code, relating to emergency telephone systems.

LEGISLATIVE COUNSEL'S DIGEST

AB 770, as amended, Torres. Emergency telephone systems.

Existing law, the Warren-911-Emergency Assistance Act, requires the office of the State Chief Information Officer to review and update technical and operational standards for public agency systems in each even-numbered year, after consultation with specified entities and individuals.

The bill would require the review and update of technical and operational standards for public agency systems to include standards for recruitment and training of public safety dispatchers.

Existing law also requires the State 911 Advisory Board to advise the office on specified subjects, including training standards for county coordinators and public safety answering point managers.

The bill would add one representative from the Commission on Peace Officer Standards and Training and one representative from the Office of the State Fire Marshal to the State 911 Advisory Board. The bill would also modify the requirement that the State 911 Advisory Board advise the office on training standards for county coordinators and public safety answering point managers to also require the State 911 Advisory Board to advise the office on training standards for public safety dispatchers, and to advise the office concerning specified issues.

This bill would also make technical changes to conform to the Governor's Reorganization Plan No. 1 of the 2009–10 Regular Session.

Vote: majority. Appropriation: no. Fiscal committee: yes.
State-mandated local program: no.

The people of the State of California do enact as follows:

- 1 SECTION 1. Section 53114.2 of the Government Code is
2 amended to read:
 - 3 53114.2. On or before December 31, 1976, and each
4 even-numbered year thereafter, after consultation with all entities
5 and individuals specified in Section 53114.1, the office shall review
6 and update technical and operational standards for public agency
7 systems, including, but not limited to, standards for ~~recruitment~~
8 ~~and the training of public safety dispatchers.~~
- 9 SEC. 2. Section 53115.1 of the Government Code is amended
10 to read:
 - 11 53115.1. (a) There is in state government the State 911
12 Advisory Board.
 - 13 (b) The advisory board shall be comprised of the following
14 members appointed by the Governor who shall serve at the pleasure
15 of the Governor.
 - 16 (1) The Chief of the California 911 Emergency Communications
17 Office shall serve as the nonvoting chair of the board.
 - 18 (2) One representative from the Department of the California
19 Highway Patrol.
 - 20 (3) Two representatives on the recommendation of the California
21 Police Chiefs Association.
 - 22 (4) Two representatives on the recommendation of the California
23 State Sheriffs' Association.
 - 24 (5) Two representatives on the recommendation of the California
25 Fire Chiefs Association.
 - 26 (6) Two representatives on the recommendation of the CalNENA
27 Executive Board.
 - 28 (7) One representative on the joint recommendation of the
29 executive boards of the state chapters of the Association of
30 Public-Safety Communications Officials-International, Inc.
 - 31 (8) One representative from the Commission on Peace Officer
32 Standards and Training.
 - 33 (9) One representative from the Office of the State Fire Marshal.

1 (c) Recommending authorities shall give great weight and
2 consideration to the knowledge, training, and expertise of the
3 appointees with respect to their experience within the California
4 911 system. Board members should have at least two years of
5 experience as a public safety answering point manager or county
6 coordinator, except where a specific person is designated as a
7 member.

8 (d) Members of the advisory board shall serve at the pleasure
9 of the Governor, but may not serve more than two consecutive
10 two-year terms, except as follows:

11 (1) The presiding Chief of the California 911 Emergency
12 Communications Office shall serve for the duration of his or her
13 tenure.

14 (2) Four of the members shall serve an initial term of three years.

15 (e) Advisory board members shall not receive compensation
16 for their service on the board, but may be reimbursed for travel
17 and per diem for time spent in attending meetings of the board.

18 (f) The advisory board shall meet quarterly in public sessions
19 in accordance with the Bagley-Keene Open Meeting Act (Article
20 9 (commencing with Section 11120) of Chapter 2 of Part 1 of
21 Division 3 of Title 2). The office shall provide administrative
22 support to the State 911 Advisory Board. The State 911 Advisory
23 Board, at its first meeting, shall adopt bylaws and operating
24 procedures consistent with this article and establish committees
25 as necessary.

26 (g) Notwithstanding any other provision of law, any member
27 of the advisory board may designate a person to act as that member
28 in his or her place and stead for all purposes, as though the member
29 were personally present.

30 SEC. 3. Section 53115.2 of the Government Code is amended
31 to read:

32 53115.2. (a) The State 911 Advisory Board shall advise the
33 office on all of the following subjects:

34 (1) Policies, practices, and procedures for the California 911
35 Emergency Communications Office.

36 (2) Technical and operational standards for the California 911
37 system consistent with the National Emergency Number
38 Association (NENA) standards.

39 (3) Training standards for county coordinators, public safety
40 answering point managers, and public safety dispatchers.

1 (4) Budget, funding, and reimbursement decisions related to
2 the State Emergency Number Account.

3 (5) Proposed projects and studies conducted or funded by the
4 State Emergency Number Account.

5 (6) Expediting the rollout of Enhanced 911 Phase II technology.

6 (7) *Issues related to the receipt of calls in a language other than*
7 *English by dispatchers at a public safety answering point.*

8 (8) *The need for additional recruitment of multilingual public*
9 *safety dispatchers.*

10 (9) *The need to create standardized basic and advanced training*
11 *programs for all dispatchers assigned part time or full time to a*
12 *public safety access point.*

13 (b) Upon request of a local public agency, the board shall
14 conduct a hearing on any conflict between a local public agency
15 and the office regarding a final plan that has not been approved
16 by the office pursuant to Section 53114. The board shall meet
17 within 30 days following the request, and shall make a
18 recommendation to resolve the conflict to the office within 90 days
19 following the initial hearing by the board pursuant to the request.

20 ~~(c) The advisory board shall advise the office concerning the~~
21 ~~following:~~

22 ~~(1) Issues related to the receipt of calls in a language other than~~
23 ~~English by dispatchers at a public safety answering point.~~

24 ~~(2) The need for additional recruitment of multilingual public~~
25 ~~safety dispatchers.~~

26 ~~(3) The need to create standardized basic and advanced training~~
27 ~~programs for all dispatchers assigned part time or full time to a~~
28 ~~public safety access point.~~