

AMENDED IN SENATE MARCH 24, 2011

SENATE BILL

No. 890

Introduced by Senator Leno

February 18, 2011

An act to add Title 1.6C.5 (commencing with Section 1788.50) to Part 4 of Division 3 of the Civil Code, and to amend Sections 700.010, 706.103, 706.104, 706.108, and 706.122 of, and to add Sections 581.5 to, the Code of Civil Procedure, relating to debt-collection buyers.

LEGISLATIVE COUNSEL'S DIGEST

SB 890, as amended, Leno. Debt collection-buyers.

Existing

(1) Existing state and federal law regulate the practice of debt collection. Existing state law prohibits a debt collector from engaging in specified conduct, including the use of threats or causing a telephone to ring repeatedly to annoy the person called. Existing law prohibits a debt collector from obtaining an affirmation from a debtor of a consumer debt that has been discharged in bankruptcy, without clearly and conspicuously disclosing to the debtor, in writing, the fact that the debtor is not legally obligated to make such affirmation.

This bill would state the intent of the Legislature to enact legislation to require a debt collector when suing to provide documentation that evidences that the debt collector is attempting to collect from the right person, for the right amount, on a debt that the he or she can lawfully recover. ~~enact the Fair Debt Buyers Practices Act, which would regulate the activities of a person who has bought consumer debt and the circumstances in which the person may bring suit. The bill would prohibit a debt buyer, as defined, from making any written statement in an attempt to collect a consumer debt, including bringing suit, unless~~

the debt buyer has valid documentation that the debt buyer is the sole owner of the specific debt at issue and reasonable verification of the amount of the debt allegedly owed. The bill would require the debt buyer to make this documentation available to the debtor, without charge, upon request, within 5 days. The bill would require a debt buyer who receives a payment on a debt to provide an original receipt containing specified information. The bill would prohibit a debt buyer from initiating a suit to collect a debt if the statute of limitations on the cause of action has expired. The bill would prescribe penalties for a violation of the act and would provide that its provisions may not be waived. The bill would prohibit an entry of judgment in favor of a plaintiff debt buyer unless properly authenticated business records relating to the debt and ownership of it, among other things, are properly in evidence, and would require a court to enter a judgment against the plaintiff debt buyer if this information is not provided or if he or she fails to appear or is not prepared on the date scheduled for trial.

(2) Existing law establishes a process for the enforcement of money judgments and requires a levying officer to provide certain documents and information to a judgment debtor and to a designated employer in connection with wage garnishment. Existing law permits a process server also to serve an earnings withholding order on an employer and requires that the process server also serve certain documents at this time. Existing law requires an employer who is served with an earnings withholding order to provide certain documents to an employee who is a judgment debtor.

This bill would require, in the circumstances described above, that a copy of the form that the judgment debtor may use to make a claim of exemption and a copy of the form used to provide a financial statement also be provided.

Vote: majority. Appropriation: no. Fiscal committee: no.
State-mandated local program: no.

The people of the State of California do enact as follows:

- 1 SECTION 1. Title 1.6C.5 (commencing with Section 1788.50)
- 2 is added to Part 4 of Division 3 of the Civil Code, to read:

1 **TITLE 1.6C.5. FAIR DEBT BUYERS PRACTICES ACT**

2
3 1788.50. (a) As used in this title, “debt buyer” means a person
4 who, in the ordinary course of business, regularly engages in
5 purchasing delinquent, charged-off consumer loans, or consumer
6 credit accounts, or other delinquent consumer debt. “Debt buyer”
7 includes a person acting on behalf of a debt buyer.

8 (b) Terms defined in Title 1.6C (commencing with Section 1788)
9 shall apply to this title.

10 1788.51. The requirements and remedies of this title are
11 cumulative to those in Title 1.6C (commencing with Section 1788)
12 as well as any other law.

13 1788.52. A debt buyer shall not make any written statement in
14 an attempt to collect a consumer debt, including bringing suit or
15 initiating another type of proceeding, unless the debt buyer has in
16 his or her possession valid documentation that the debt buyer is
17 the sole owner of the specific debt or account at issue and
18 reasonable verification of the amount of the debt allegedly owed
19 by the debtor. Reasonable verification shall include documentation
20 of the name of the original creditor, the name and address of the
21 debtor as it appeared on the original creditor’s records, the
22 original creditor’s account number associated with the debt, a
23 copy of the contract or other document evidencing the debtor’s
24 agreement to the debt, and an itemized accounting of the amount
25 claimed to be owed, including all fees and charges. Upon a request
26 from the debtor to whom the debt purportedly applies, the debt
27 buyer shall make this information available, without charge, to
28 the debtor within five business days.

29 1788.54. A debt buyer who receives payment on a debt shall
30 provide an original receipt or an exact copy of the receipt to the
31 individual from whom payment is received within 10 days of
32 payment. A receipt provided in this regard shall:

33 (a) Show the amount and date paid, the name of the entity paid,
34 the current account number, the name of the original creditor, and
35 the account number issued by the original creditor. If the debt
36 buyer is in possession of the names of any prior purchasers of the
37 debt and the account numbers issued by those purchasers, this
38 information shall also be included.

39 (b) State clearly and conspicuously if the payment is accepted
40 as payment in full or as a full and final compromise of the debt.

1 *If any part of the debt will be owing after the payment is made,*
2 *the receipt shall state clearly and conspicuously the balance due*
3 *after payment is credited.*

4 1788.56. *A debt buyer shall not bring suit, initiate another*
5 *proceeding, or take any other action to collect a consumer debt if*
6 *the applicable statute of limitations on the cause of action has*
7 *expired.*

8 1788.58. *In an action brought by a debt buyer on a consumer*
9 *debt:*

10 (a) *The plaintiff shall disclose clearly and conspicuously on the*
11 *face of the complaint that he or she is a debt buyer.*

12 (b) *All of the following shall be attached to the complaint:*

13 (1) *A copy of the contract or other writing evidencing the*
14 *original debt and agreement of the debtor to be responsible for*
15 *that debt, and establishing that each defendant debtor is, in fact,*
16 *responsible for the original account.*

17 (2) *A copy of the writing establishing that the debt buyer is the*
18 *sole current owner of the debt. If the debt has been sold more than*
19 *once, admissible written evidence shall be provided to establish*
20 *an unbroken chain of ownership interests. Each writing shall*
21 *contain the original account number of the debt sold or purchased,*
22 *which shall be redacted for security purposes to show only the last*
23 *four digits, and shall clearly show the debtor's correct name*
24 *associated with the original account number.*

25 (3) *A statement of calculation of liability that separately states*
26 *the amount of the original debt, each fee and charge added to the*
27 *debt, and each payment credited to the debt after the earliest of*
28 *charge off or the delinquency closest in time to the sale of the debt.*

29 1788.60. (a) *In an action initiated by a debt buyer prior to the*
30 *entry of a judgment, including a default judgment, against a debtor,*
31 *the plaintiff shall clearly and conspicuously disclose to the court*
32 *that he or she is a debt buyer and shall provide admissible evidence*
33 *to establish the amount and nature of the debt and the identity of*
34 *the debtor, including all of the information described in subdivision*
35 *(b).*

36 (b) *For the purpose of this section, the only evidence sufficient*
37 *to establish the amount and nature of the debt shall be properly*
38 *authenticated business records that satisfy the requirements of*
39 *Sections 1271 and 1272 of the Evidence Code. The authenticated*
40 *business records shall include the following items:*

1 (1) A copy of the contract or other writing evidencing the
2 original debt and agreement of the debtor to be responsible for
3 that debt.

4 (2) The original account number.

5 (3) The name of the original creditor.

6 (4) The original charge-off balance.

7 (5) An itemization of charges and fees claimed to be owed.

8 (6) An itemization of post charge-off additions, if applicable.

9 (7) The date of last payment.

10 (8) The amount of interest claimed and the basis for the interest
11 charged.

12 (c) If a plaintiff who is a debt buyer seeks a default judgment
13 and has not complied with the requirements of this section, the
14 court shall not enter a default judgment for the plaintiff and shall
15 instead dismiss the action with prejudice.

16 1788.62. (a) Except as otherwise provided by this section, a
17 debt buyer who violates any provision of this title with respect to
18 any person is liable to the person in an amount equal to the sum
19 of the following:

20 (1) Any actual damage sustained by the person.

21 (2) The amount established pursuant to either subparagraph
22 (A) or (B):

23 (A) The case of any action by an individual, such additional
24 damages as the court may allow, but not less than five hundred
25 dollars (\$500) per violation and not more than five thousand
26 dollars (\$5,000) per violation.

27 (B) In the case of a class action, the amount for each named
28 plaintiff as could be recovered under subparagraph (A), and an
29 amount as the court may determine for each other class member,
30 not exceeding the amount per person that could be recovered under
31 subparagraph (A).

32 (3) In the case of any successful action to enforce the foregoing
33 liability, the costs of the action, together with a reasonable
34 attorney's fee as determined by the court.

35 (b) In determining the amount of liability under paragraph (2)
36 of subdivision (a), the court shall consider, among other relevant
37 factors, the following:

38 (1) In any individual action under subparagraph (A) of
39 paragraph (2) of subdivision (a), the frequency and persistence of

1 noncompliance by the debt buyer, and the nature of the
2 noncompliance.

3 (2) In any class action under subparagraph (A) of paragraph
4 (2) of subdivision (a), the frequency and persistence of
5 noncompliance by the debt buyer, the nature of the noncompliance,
6 the resources of the debt buyer, and the number of persons
7 adversely affected.

8 (c) A debt buyer shall not be held liable in any action brought
9 under this title if the debt buyer shows by a preponderance of
10 evidence that the violation was not intentional and resulted from
11 a bona fide error notwithstanding the maintenance of procedures
12 reasonably adapted to avoid any such error.

13 (d) An action to enforce any liability created by this title may
14 be brought within two years from the date of discovery of the
15 violation occurs.

16 1788.64. Any waiver of the provisions of this title is contrary
17 to public policy, and is void and unenforceable.

18 SEC. 2. Section 581.5 is added to the Code of Civil Procedure,
19 to read:

20 581.5. In a case involving consumer debt, as defined in Section
21 1788.2 of the Civil Code, and as regulated under Title 1.6C.5
22 (commencing with Section 1788.50) of Part 4 of Division 3 of the
23 Civil Code, if the defendant debtor appears for trial on the
24 scheduled trial date, and the plaintiff debt buyer either fails to
25 appear or is not prepared to proceed to trial, and the court does
26 not find a good cause for continuance, judgment shall be entered
27 for the debtor. Notwithstanding any other law, in this instance,
28 the court may award the defendant debtor's costs of preparing for
29 trial, including, but not limited to, lost wages and transportation
30 expenses.

31 SEC. 3. Section 700.010 of the Code of Civil Procedure is
32 amended to read:

33 700.010. (a) At the time of levy pursuant to this article or
34 promptly thereafter, the levying officer shall serve a copy of the
35 following on the judgment debtor:

36 (1) The writ of execution.

37 (2) A notice of levy.

38 (3) If the judgment debtor is a natural person, a copy of the form
39 listing exemptions prepared by the Judicial Council pursuant to
40 subdivision (c) of Section 681.030 ~~and~~, the list of exemption

1 amounts published pursuant to subdivision~~(d)~~ (e) of Section
2 703.150, *a copy of the form that the judgment debtor may use to*
3 *make a claim of exemption pursuant to Section 703.520, and a*
4 *copy of the form the judgment debtor may use to provide a financial*
5 *statement pursuant to Section 703.530.*

6 (4) Any affidavit of identity, as defined in Section 680.135, for
7 names of the debtor listed on the writ of execution.

8 (b) Service under this section shall be made personally or by
9 mail.

10 SEC. 4. Section 706.103 of the Code of Civil Procedure is
11 amended to read:

12 706.103. (a) The levying officer shall serve upon the
13 designated employer all of the following:

14 (1) The original and one copy of the earnings withholding order.

15 (2) The form for the employer's return.

16 (3) The notice to employee of earnings withholding order.

17 (4) *A copy of the form that the judgment debtor may use to make*
18 *a claim of exemption.*

19 (5) *A copy of the form the judgment debtor may use to provide*
20 *a financial statement.*

21 (b) At the time the levying officer makes service pursuant to
22 subdivision (a), the levying officer shall provide the employer with
23 a copy of the employer's instructions referred to in Section
24 706.127. The Judicial Council may adopt rules prescribing the
25 circumstances when compliance with this subdivision is not
26 required.

27 (c) No earnings withholding order shall be served upon the
28 employer after the time specified in subdivision (b) of Section
29 699.530.

30 SEC. 5. Section 706.104 of the Code of Civil Procedure is
31 amended to read:

32 706.104. Any employer who is served with an earnings
33 withholding order shall:

34 (a) Deliver to the judgment debtor a copy of the earnings
35 withholding order~~and~~, the notice to employee of earnings
36 withholding, *a copy of the form that the judgment debtor may use*
37 *to make a claim of exemption, and a copy of the form the judgment*
38 *debtor may use to provide a financial statement* within 10 days
39 from the date of service. If the judgment debtor is no longer
40 employed by the employer and the employer does not owe the

1 employee any earnings, the employer is not required to make such
2 delivery. The employer is not subject to any civil liability for failure
3 to comply with this subdivision. Nothing in this subdivision limits
4 the power of a court to hold the employer in contempt of court for
5 failure to comply with this subdivision.

6 (b) Complete the employer's return on the form provided by
7 the levying officer and mail it by first-class mail, postage prepaid,
8 to the levying officer within 15 days from the date of service. If
9 the earnings withholding order is ineffective, the employer shall
10 state in the employer's return that the order will not be complied
11 with for this reason and shall return the order to the levying officer
12 with the employer's return.

13 *SEC. 6. Section 706.108 of the Code of Civil Procedure is*
14 *amended to read:*

15 706.108. (a) If a writ of execution has been issued to the county
16 where the judgment debtor's employer is to be served and the time
17 specified in subdivision (b) of Section 699.530 for levy on property
18 under the writ has not expired, a judgment creditor may deliver
19 an application for issuance of an earnings withholding order to a
20 registered process server who may then issue an earnings
21 withholding order.

22 (b) If the registered process server has issued the earnings
23 withholding order, the registered process server, before serving
24 the earnings withholding order, shall deposit with the levying
25 officer a copy of the writ of execution, the application for issuance
26 of an earnings withholding order, and a copy of the earnings
27 withholding order, and shall pay the fee provided by Section 26750
28 of the Government Code.

29 (c) A registered process server may serve an earnings
30 withholding order on an employer whether the earnings
31 withholding order was issued by a levying officer or by a registered
32 process server, but no earnings withholding order may be served
33 after the time specified in subdivision (b) of Section 699.530. In
34 performing this function, the registered process server shall serve
35 upon the designated employer all of the following:

36 (1) The original and one copy of the earnings withholding order.

37 (2) The form for the employer's return.

38 (3) The notice to the employee of the earnings withholding
39 order.

1 (4) A copy of the form that the judgment debtor may use to make
2 a claim of exemption.

3 (5) A copy of the form the judgment debtor may use to provide
4 a financial statement.

5 ~~(4)~~

6 (6) A copy of the employer's instructions referred to in Section
7 706.127, except as otherwise prescribed in rules adopted by the
8 Judicial Council.

9 (d) Within five court days after service under this section, all
10 of the following shall be filed with the levying officer:

11 (1) The writ of execution, if it is not already in the hands of the
12 levying officer.

13 (2) Proof of service on the employer of the papers listed in
14 subdivision (c).

15 (3) Instructions in writing, as required by the provisions of
16 Section 687.010.

17 (e) If the fee provided by Section 26750 of the Government
18 Code has been paid, the levying officer shall perform all other
19 duties required by this chapter as if the levying officer had served
20 the earnings withholding order. If the registered process server
21 does not comply with subdivisions (b), where applicable, and (d),
22 the service of the earnings withholding order is ineffective and the
23 levying officer is not required to perform any duties under the
24 order and may terminate the order and may release any withheld
25 earnings to the judgment debtor.

26 (f) The fee for services of a registered process server under this
27 section shall be allowed as a recoverable cost pursuant to Section
28 1033.5.

29 *SEC. 7. Section 706.122 of the Code of Civil Procedure is*
30 *amended to read:*

31 706.122. The "notice to employee of earnings withholding
32 order" shall contain a statement that informs the employee in
33 simple terms of the nature of a wage garnishment, the right to an
34 exemption, the procedure for claiming an exemption, and any other
35 information the Judicial Council determines would be useful to
36 the employee and appropriate for inclusion in the notice, including
37 all of the following:

38 (a) The named employer has been ordered to withhold from the
39 earnings of the judgment debtor the amounts required to be
40 withheld under Section 706.050, or such other amounts as are

1 specified in the earnings withholding order, and to pay these
2 amounts over to the levying officer for transmittal to the person
3 specified in the order in payment of the judgment described in the
4 order.

5 (b) The manner of computing the amounts required to be
6 withheld pursuant to Section 706.050.

7 (c) The judgment debtor may be able to keep more or all of the
8 judgment debtor's earnings if the judgment debtor proves that the
9 additional earnings are necessary for the support of the judgment
10 debtor or the judgment debtor's family supported in whole or in
11 part by the judgment debtor.

12 (d) If the judgment debtor wishes a court hearing to prove that
13 amounts should not be withheld from the judgment debtor's
14 earnings because they are necessary for the support of the judgment
15 debtor or the judgment debtor's family supported in whole or in
16 part by the judgment debtor, the judgment debtor shall file with
17 the levying officer an original and one copy of the "judgment
18 debtor's claim of exemption" and an original and one copy of the
19 "judgment debtor's financial statement." ~~The notice shall also~~
20 ~~advise the judgment debtor that the claim of exemption form and~~
21 ~~the financial statement form may be obtained without charge at~~
22 ~~the office of the levying officer.~~

23 *SEC. 8. The provisions of this act are severable. If any*
24 *provision of this section or its application is held invalid, that*
25 *invalidity shall not affect other provisions or applications that can*
26 *be given effect without the invalid provision or application.*

27 ~~SECTION 1. It is the intent of the Legislature to enact~~
28 ~~legislation that requires a debt collector to provide documentation~~
29 ~~that supports the debt collector's right to the debt when the debt~~
30 ~~collector is suing to collect that debt. The legislation shall require~~
31 ~~that documentation to evidence that the debt collector is attempting~~
32 ~~to collect from the right person, for the right amount, on a debt~~
33 ~~that the he or she can lawfully recover.~~